



Online Banking Safety Tips

It is important to protect yourself while using online banking for your daily banking needs.

Simple tips for safe online banking

- Keep your banking details private and do not share your credentials like username, password, or OTPs.
- Be cautious of phishing and avoid clicking links or downloading files from unknown sources.
- Report any unauthorised transaction, error or discrepancy as soon as it is detected.
- Avoid accessing your bank accounts over public Wi-Fi networks.
- Use only official banking apps from a trusted source, like the Apple App Store or Google Play Store.

What to do if you have been scammed?

If you have fallen victim to a scam, immediately:

- Call **OCBC Personal Banking Hotline** at **+603 8317 5000** to report and/or block your accounts, or
- Use the **Kill Switch** available in the OCBC Malaysia Mobile Banking app.