

## Terms & Conditions

### OCBC Bangsar Branch Credit Card Sign Up Rewards

#### Duration

1. OCBC Bank (Malaysia) Berhad (“OCBC”) presents the “OCBC Bangsar Branch Credit Card Sign Up Rewards”, exclusively for OCBC Bangsar branch (the “Campaign”) which runs from 20 January 2025 to 28 February 2025 (“Campaign Period”).

#### Eligibility and Campaign Criteria

2. The Campaign is open exclusively to OCBC Premier Banking members or OCBC Premier Private Clients, who apply for new Principal OCBC Credit Card from OCBC Bangsar branch during the Campaign Period.

For avoidance of doubt, the Cardmember must not have any Principal OCBC Credit Card in the 12 months preceding the date of application under this Campaign; this includes cardmembers who are requesting additional cards or for their cards to be upgraded/replaced/reinstated.

(referred to as “Eligible Customers”)

3. Each Cardmember acknowledges that the application for and usage of the OCBC Credit Cards are governed by the OCBC Cardmember’s Agreement, the Terms and Conditions for credit cards and the product disclosure sheet. By participating in this Campaign, the Cardmember agrees to be bound by the terms and conditions of this Campaign, which shall prevail only on matters relating to this Campaign.

#### Campaign Criteria and Rewards

4. For Eligible Customers to be qualified to receive the Rewards, the Eligible Customers must meet the campaign criteria as stated in Table (A) below (“Campaign Criteria”):

Table (A)

Eligible Customer Segment	Campaign Criteria	Reward
OCBC Premier Banking or OCBC Premier Private Client	Apply for any OCBC Credit Card through OCBC Bangsar branch within the Campaign Period with submission of the complete application documents	1 unit of 1-year Disney+ Hotstar Premium Subscription Code (“Code”) at no additional cost per Eligible Customer
OCBC Premier Banking	Apply for an OCBC Premier Voyage Mastercard (“Voyage Card”) through OCBC Bangsar branch	1 unit of the limited-edition duralumin metal OCBC Premier Voyage Mastercard (“OCBC

	within the Campaign Period, with the Voyage Card approved no later than 14 calendar days from the end of the Campaign Period	Premier Voyage Metal Card”) will be issued to the Eligible Customer upon the approval of the Voyage Card application
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5. For clarity:

- a. OCBC reserves the right at its absolute discretion to approve or reject any OCBC Credit Card Application, without having to furnish the reason for such decision.
- b. An individual who meets the Campaign Criteria after Campaign Period will not be entitled to the Reward.

6. The details of the Rewards are as below :

- a. The OCBC Premier Voyage Metal Card is a limited-edition card that will be issued only for new Voyage Card applications; it does not include subsequent card replacements, reissuance or card renewals.
- b. The total number of Code(s) is capped at 500 units throughout the entire Campaign Period.
- c. The Code(s) will be allocated to Eligible Customers based on a first-come-first-served basis. Once the total Code(s) available has been fully allocated, no further and/or additional Code(s) will be allocated to the Eligible Customer.
- d. The tracking of the eligibility is based on the dates and time (Malaysian Time) as captured on OCBC’s records during the Campaign Period.

**Campaign Fulfilment**

7. The OCBC Premier Voyage Metal Card will be issued to Eligible Customers upon approval of the Voyage Card application.
8. The Code(s) and the instructions on how to redeem will be issued to Eligible Customers at point of credit card application with submission of the complete application documents. Eligible Customers must redeem the Code(s) by 30 April 2025 (“Expiry Date”). If for any reason(s) whatsoever, the Eligible Customers fail to redeem the Code(s) before the Expiry Date, the Code(s) shall expire automatically, and no further redemption shall be allowed. The Eligible Customers will not be entitled to replace the expired Code(s).
9. The details of the Code(s) are as follows :-
  - (a) The Code(s) can be used by (i) Eligible Customers who do not have an active Disney+ Hotstar subscription prior to the Expiry Date; or (ii) Eligible Customers who are already subscribed to Disney+ Hotstar prior to the Expiry Date (“Existing Subscribers”). For Existing Subscribers, the Code(s) should be applied after their current billing cycle ends, and before the Expiry Date. Alternatively, Existing Subscribers can activate the Code(s) before their current billing cycle ends and before the Expiry Date, of which both their existing Disney+ Hotstar subscription and their 1-year Disney+ Hotstar Premium Subscription redeemed via the Code(s)

will run concurrently. For the avoidance of doubt, the Disney+ Hotstar Premium Subscription will be valid for 1 year from the activation date of the Code(s) by Eligible Customers.

- (b) The Code(s) shall not apply in conjunction with any other Codes, privileges or promotions unless otherwise stated;
  - (c) The Code(s) is neither transferable to any third party nor exchangeable for cash, credit, cheque or kind whether in part or in full;
  - (d) The Code(s) shall expire on 30 April 2025;
  - (e) There shall be no refund on the unused portion of the Code(s);
  - (f) The Code(s) is applicable for one-time use only;
  - (g) The Code(s) is subject to the acceptance of the Disney+ Hotstar Subscriber Agreement, Privacy Policy, and Supplemental Privacy Policy for Malaysia provided here <https://www.disneyplus.com/en-gb/legal/>.
  - (h) If there shall be any issues pertaining to the redemption of the Code(s), the Eligible Customer should contact Disney+ Hotstar directly via their customer service at [disneyplus.my@hotstar.com](mailto:disneyplus.my@hotstar.com)
  - (i) The Code(s) is issued by The Walt Disney Company (Southeast Asia) Pte. Limited (“**Disney**”). To the fullest extent permitted by law, OCBC does not make and hereby expressly excludes and disclaims any representations or warranties with respect to Disney and/or the Code(s). In particular, OCBC gives no warranty or endorsement, express or implied, written or oral, including but not limited to, any warranty in respect of the merchantability quality or suitability or fitness for any purpose in respect of the Code(s). The Eligible Customer shall communicate with Disney directly in relation to any issues arising from or pertaining to the Code.
  - (j) OCBC shall not at any time be responsible or held liable for any damage, defect or deficiency in the Code(s), and/or for any loss, injury, damage, harm or accident or whatsoever nature suffered or incurred on any person or goods (including financial loss or consequential damages) by or in connection with the use of Code(s) by any person.
10. Eligible Customers must ensure that their email address and/or mobile number provided is current and updated with OCBC.
11. OCBC reserves the right to forfeit the Code(s) if the Eligible Customer terminates their newly approved OCBC Credit Card before the Code(s) is awarded, or in the event of any non-compliance or breach of these terms and conditions by the Eligible Customer.

### **Liability & Responsibility**

12. The Eligible Customer shall assume full responsibility for any liability, loss, damage, claim or accidents resulting from this Campaign or use of the Rewards. OCBC shall not be held liable for any of these.

## General Terms & Conditions

13. All Customer(s)/Cardmember(s) acknowledge and agree to access OCBC website at regular intervals to view the Terms and Conditions and to ensure that they are kept up to date with any changes or variations to these Terms & Conditions.
14. All application forms should be properly filled in with the necessary supporting documents and submitted early to avoid any possible delay. OCBC shall not be held responsible for any delays which may result in late submission and/or approval after the Campaign Period.
15. The Eligible Customer information will be processed by OCBC for purposes of determining the Eligible Customer's eligibility for the Campaign. By participating, the Eligible Cardmember shall be deemed to have agreed to OCBC processing the Eligible Customer's information for purposes of the Campaign.
16. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by OCBC. OCBC's decision on all matters relating to the Campaign shall be final, conclusive and binding on all parties. OCBC shall not be responsible in anyway whatsoever in respect of technical failures of any kind, unauthorised human intervention, electronic or human error in administration and processing. OCBC shall not be obliged to give any reasons whatsoever or enter into any correspondence with any person(s) on any matter concerning the Campaign.
17. OCBC shall not be held liable in any manner whatsoever for any inconvenience, loss or damage howsoever arising in connection with the Campaign. Furthermore, OCBC shall not be liable for any default or delay in respect of the Campaign due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any events which are caused by factors beyond the reasonable control of OCBC.
18. OCBC reserves the right to vary or add to these Terms and Conditions or to suspend or terminate this Campaign with prior notice. Notice of such variation of the Terms and Conditions or suspension or termination of the Campaign is deemed given by posting a general notice in any OCBC branch and electronically (i.e. OCBC website) respectively and the notice will take effect on the date set out in the notice and, if no date is stated, will take effect 21 days from the date the notice is sent and/or posted. Eligible Cardmembers shall not be entitled to claim for any compensation against OCBC for any and all loss and damage howsoever suffered or incurred by the Eligible Cardmembers, whether as a direct or indirect result of any withdrawal, cancellation, suspension, extension or termination of the Campaign or any variation, deletion or addition to any of the Terms & Conditions herein.
19. OCBC shall not be liable for any misinterpretation of any facts, news, reports, audios or visuals in respect of the Campaign published in any mass media, marketing or advertising materials.

20. Disney and its parents, affiliates and subsidiaries are not responsible for the promotion, administration or execution of this Campaign.
21. These Terms and Conditions shall be governed by the laws of Malaysia, and all Eligible Customers shall be deemed to have agreed to submit to the exclusive jurisdiction of the Courts of Malaysia.