



OCBC Bank (Malaysia) Berhad 199401009721 (295400-W)

TERMS & CONDITIONS OCBC STAR WARS TOP SPENDER 2025 CAMPAIGN

Duration

1. The “OCBC Top Spender Campaign” (“**Campaign**”) is organised by OCBC Bank (Malaysia) Berhad (“OCBC Bank”) and is subject to these terms and conditions. The Campaign runs from 27 January 2025 to 10 March 2025, both dates inclusive (“**Campaign Period**”).

Eligibility

2. This Campaign is open to only the principal Credit Cardmembers (“**Eligible Cardmember**”) who hold a currently valid credit card issued by OCBC Bank (“**OCBC Credit Card**”).
3. Each Eligible Cardmember shall register for this Campaign by registering online at www.ocbc.com.my/starwars (“**Campaign Website**”). Upon completion of the registration process, a screen will be displayed confirming that the registration has been successfully completed. Each Eligible Cardmember acknowledges that he/she has registered for the Campaign after reading and agreeing to the Campaign terms and conditions and has consented to participate in this Campaign.
4. If an OCBC Cardmember has multiple OCBC Credit Card accounts, the OCBC Cardmember is only required to register once.
5. The following persons are **NOT** eligible to participate in this Campaign:
 - a) Holder of any OCBC Credit Card not issued in Malaysia; or
 - b) Holders of any OCBC Credit Card who are in default of any facility granted by OCBC Bank at any time during the Campaign Period, subject to OCBC Bank’s discretion; or
 - c) All permanent and/or contract employees of OCBC Bank

For clarity, credit cards that are not issued by OCBC Bank shall not be eligible for participation in this Campaign, even if the cards bear the OCBC Bank’s brand name.

Campaign Criteria

6. Each Eligible Transaction (defined in Clause 7 below) performed during the Campaign Period using OCBC Credit Card will be consolidated and calculated based on the total consolidated Eligible Transactions on the Eligible Cardmember’s OCBC Credit Card account. For clarity, if the Eligible Cardmember has multiple Principal and/or Supplementary OCBC Credit Card(s) accounts, the Eligible Transactions made on all OCBC Credit Card(s) accounts will be consolidated to compute the total spend for this Campaign.
7. An “Eligible Transaction” means any retail spending charged to any of the Eligible Cardmember’s OCBC Credit Card(s) during the Campaign Period, save and except for the transactions excluded in the clause 8 below.
8. For the avoidance of doubt, the following transactions are **NOT** Eligible Transactions for the purposes of this Campaign:



- a) Transactions made by the Eligible Cardmember with any merchant associated with or controlled by him/her (whether as an employee, employer, proprietor, partner, shareholder or director), i.e. transactions by an Eligible Cardmember with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of;
 - b) Existing recurring Easy Payment Plan and/or Instalment Payment Plan (for OCBC Credit Cards);
 - c) Existing standing instructions and/or auto-payment services;
 - d) Payment of annual OCBC Credit Card membership fees;
 - e) Interest and principal payments;
 - f) Sales and Services Tax or any other taxes;
 - g) Late payment fees, charges for cash withdrawals or any other form of service/miscellaneous fees;
 - h) Eligible Transactions which are subsequently cancelled, refunded, disputed, unauthorised or fraudulent, upon campaign fulfilment
9. The tracking of the Eligible Transactions is based on the dates and time (Malaysian Time) as captured by OCBC Bank's records during the Campaign Period.
10. OCBC Bank shall not be responsible for any failure and/or delay in the transmission of evidence of sales transactions by any merchant(s) or any other party.

Campaign Prize and Winner Selection

11. Eligible Cardmember who perform the highest spending throughout the Campaign Period and fulfil all the conditions provided in Clauses 3 to 7 herein ("**Campaign Prize Winner**") will win the Campaign Prize as stated in Clause 12 ("**Campaign Prize**").
12. Details of the Campaign Prize and number of Campaign Prize Winner throughout the Campaign Period are as follows:

Campaign Prize	No. of Campaign Prize Winner
4 Days 3 Nights Tokyo Free & Easy trip for two (2) persons based on twin sharing basis worth RM17,000 (" Package ") AND; Entrance tickets for two (2) persons to the 3-day Star Wars Celebration, taking place in Tokyo from 18 to 20 April 2025	1

- a) The Campaign Prize is not transferable or redeemable in cash and there is no refund value.
- b) This Campaign Prize cannot be used, booked and/or redeemed in conjunction with any promotion.
- c) The Campaign Prize is provided by Sedunia Travel Services Sdn Bhd ("**Sedunia Travel Services**") and consists of a Package described in sub-clause 12(d) below ("**Package**"), subject to Sedunia Travel Services' terms and conditions at the time of redemption.



- d) The Package for 2 comprises only the following :
- i. Return economy class flight ticket (Kuala Lumpur – Narita / Haneda – Kuala Lumpur) by Malaysia Airlines (MH) or other similar airline
 - ii. 3 nights of accommodation with breakfast at a hotel located in Tokyo city center (Based on Double Sharing Standard Room)
 - iii. 2 - way airport transfer from Airport –to hotel and back
- For the avoidance of doubt, any items that are not expressly stated in Clause 12(d) shall be borne solely by the Campaign Prize Winner.
- e) The redemption, bookings and/or arrangements of the Package are to be made through Sedunia Travel Services via telephone at +603-21488818 or +603-21443733 or email to events@sedunia.com.my.
- f) The travel period(s) for the Package is from 8 April 2025 until 30 April 2025 (“Travel Period(s)”). Booking and/or redemption of the Package is to be made on or before 1 April 2025 (“Redemption Period”).
- g) Failure to redeem the Package prior to the Redemption Period will result in the Package being forfeited and/or become invalid and/or unusable for redemption. For avoidance of doubt, the entrance ticket to the 3 days Star Wars Celebration is for 18 to 20 April 2025. Failure to attend to the Star Wars Celebration within the time stipulated above, will result in the ticket being invalid and/or unusable for redemption.
- h) All services are subject to availability and OCBC Bank has no control over the arrangements which include but not limited to airline tickets, hotel accommodations and the said arrangements may be subject to change. OCBC Bank accepts no responsibility for any change and/or cancellation of any of the said arrangements.
- i) Once the Package has been redeemed, any changes and/or cancellations will be subject to cancellation penalty and/or agent amendment fee which shall be borne by the Campaign Prize Winner.
- j) Any arrangement not included in/covered by the Package (if any) shall be strictly between the Campaign Prize Winner and Sedunia Travel Services only and all such payments shall be borne by the Campaign Prize Winner. The Campaign Prize Winner shall ensure that he is satisfied with the terms and conditions imposed by Sedunia Travel Services for the arrangement outside the Package, before agreeing with such terms and conditions. OCBC Bank shall not be liable for any losses, damages, claims, liabilities, costs, expenses whatever sustained by any party, including the Campaign Prize Winner.
- k) Neither Sedunia Travel Services nor OCBC Bank shall be responsible for any failure in using, booking and/or redeeming this Package if circumstances are beyond any party’s reasonable control (Including, but not limited to acts of God, governmental authority, declared war in country in which the holiday destination is located) or terrorist attacks in the city in which the holiday destination is located make illegal or impossible to proceed for the Package redemption.
- l) Any dispute in connection with the Package or services used, booked and/or redeemed shall be referred to Sedunia Travel Services and OCBC Bank disclaims all liabilities and obligations for the services used, booked and/or redeemed.
- m) To the fullest extent permitted by law, OCBC Bank does not make and hereby expressly excludes and disclaims any representations or warranties with respect to Sedunia Travel Services and any packages and services provided by Sedunia Travel Services. In particular, OCBC Bank gives no warranty or endorsements, express or implied, written or oral, including but not limited to, any warranty of satisfactory quality of any packages and services (including the Grand Prize) by Sedunia Travel Services. All disputes arising from the Campaign Prize Package shall be referred to Sedunia Travel Services directly.



13. OCBC Bank reserves the right to forfeit the Campaign Prize if (1) there is a reversal of an Eligible Transaction which affects the total spending during the Campaign Period; or (2) any non-compliance or breach of these terms and conditions by the Eligible Cardmember.

Campaign Prize Fulfilment Process

14. The Campaign Prize shall be fulfilled by OCBC Bank to the Eligible Cardmember within four (4) weeks after the end of the Campaign Period.
15. The Campaign Prize Winner will be notified by OCBC Bank via SMS and/or email to the mobile number and/or email address of the Campaign Prize Winner registered with OCBC Bank. OCBC Bank will directly email the Star Wars Celebration entrance tickets to the Campaign Prize Winner.
16. Sedunia Travel Services may then contact the Campaign Prize Winner regarding the redemption of the Campaign Prize. The Campaign Prize Winner is responsible to make the necessary arrangements with Sedunia Travel Services to redeem their Campaign Prize. OCBC Bank will not bear any fulfilment and/or transportation and/or other cost that the Campaign Prize Winner may incur in the course of redeeming and/or using the Campaign Prize.
17. Eligible Cardmember shall be responsible to ensure that their telephone numbers and/or email address and/or mailing address provided are current and updated with OCBC Bank.
18. The Campaign Prize cannot be transferred to a 3rd party, exchanged for cash or a different prize or Campaign Prize of similar value or any other alternatives in any circumstances.
19. At the time of awarding the Campaign Prize, the Eligible Cardmember's Credit Card account(s) must be current, valid, subsisting and in good credit standing as may be determined by OCBC Bank at its sole discretion, and not in breach of any of these terms and conditions.
20. OCBC Bank reserves the right to forfeit the Campaign Prize if there is:
 - a) any dispute in the Cardmember's OCBC Credit Card account; or
 - b) a reversal of an Eligible Transaction which was made during the Campaign Period until the end of the Campaign Period and the reversal affects in the total spending during the Campaign Period; or
 - c) termination of the Eligible Cardmember's OCBC Credit Card; or
 - d) non-compliance or breach of these terms and conditions prior to the Campaign Prize being given to the Eligible Cardmember.

General Terms & Conditions

21. Eligible Cardmembers of this Campaign may also concurrently take part in other campaigns that OCBC Bank launches from time to time, subject to the Terms & Conditions governing the Other Campaigns respectively. However, Eligible Cardmember will not be entitled to this Campaign Prize if the Eligible Cardmember has already been rewarded with prize(s) in any other ongoing OCBC Credit Card campaigns organised by OCBC Bank.



22. OCBC Bank may, after giving prior notice of twenty-one (21) days, change any of these Campaign Terms and Conditions or terminate the Campaign, by posting a general notice in any of OCBC Bank's branches and website and the notice will take effect from the date set out in the notice.
23. The OCBC Bank Cardmember's Agreement shall continue to apply to usage of OCBC Credit Cards. In the event of any inconsistencies between these terms and conditions and the terms and conditions in the OCBC Cardmember's Agreement, these terms and conditions shall prevail only insofar as they apply to the Campaign.
24. OCBC Bank shall not be liable for any default due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of OCBC Bank.
25. The laws of Malaysia apply to the Campaign and the courts of Malaysia may decide on any disputes arising from the Campaign.
26. The Walt Disney Company (Southeast Asia) Pte. Ltd and its parent, affiliated and subsidiary companies and their officers, directors, employees and agents are not responsible for the administration or execution of the Contest and/or delivery of the Prizes, and exclude responsibility and all liabilities arising from the Contest and/or the Prizes.